

# 2010 NPRA Labor Relations/Human Resources Conference

## Schedule of Events



**May 26-27, 2010**

Henry B. Gonzalez Convention Center  
San Antonio, Texas

### Wednesday, May 26

7:30 am – 6:00 pm Registration & Badge Pick-up  
*East Registration*

7:15 – 8:15 am Coffee  
*River Level Foyer*

8:15– 8:30 am Welcome  
*Penny Newmark*  
Frontier Refining & Marketing  
Chair, NPRA Labor Relations & Human Resources Committee

8:30– 9:30 am **Keynote Speaker: Rich Karlgaard**  
**“U.S. Outlook – Is the Recovery Durable?”**

Presider: *Penny Newmark*

9:30– 10:30 am **Breakout Sessions**

006C/D	006B	006A
<b>How to Design and Create an Effective Labor Management Committee in Your Workplace</b> Mike McMillion <i>Federal Mediation and Conciliation Service</i>  Presider: <i>Bruce Rozek</i> ConocoPhillips	<b>Engage to Change.....Effectively?</b> Marian Suarez <i>NuStar Energy</i>  Presider: <i>Tina Fernald</i> NuStar Energy	<b>Social Media</b> Linda Walton <i>Perkins Cole</i>  Presider: <i>Michael Leland</i> Marathon Petroleum

10:30 – 11:00 a.m. Coffee Break  
*River Level Foyer*

11:00 am – 12:00 noon **Breakout Sessions**

006C/D	006 B	006 A
<b>A Step-By-Step Approach to Lawful and Effective Investigations</b> Chris Antone Jackson Lewis  Presider: <i>Alison Looney</i> Chevron Corporation	<b>Wage and Hour Issues for the Experienced Practitioner</b> Chris Bacon Vinson & Elkins  Presider: <i>Jim Bryant</i> Enterprise Products Company	<b>Absenteeism Policies: What Works, What Doesn't?</b> John Goodwin Management Will  Presider: <i>Billy Goodhart</i> ExxonMobil

Noon – 1:30 p.m. Open Lunch – *Complimentary buffet luncheon offered in Exhibit Hall C (one floor up)*

*All general sessions are held in Rooms 006 C/D*



# 2010 NPRA Labor Relations/Human Resources Conference Schedule of Events



## Thursday, May 27

- 7:30 – 11:00 am      Registration & Badge Pick-up  
*East Registration*
- 7:15 – 7:45 am      Coffee  
*River Level Foyer*
- 7:45 – 8:00 am      **Opening Remarks**  
*Hope VonBorkenhagen*  
NCRA  
Chair, NPRA LRHR 2010 Program Committee
- 8:00 – 9:00 am      **Positive Labor Relations**  
*Mike Crownover*  
Valero Energy  
  
*Presider, Kirk Williams*  
Valero Energy
- 9:00 – 9:30 am      Coffee Break  
*River Level Foyer*
- 9:30 – 10:30 am      **Arbitration Panel**  
  
*Jim Chamberlain*  
Hess Corporation  
  
*Jim Davies*  
Sunoco, Inc.  
  
*Lynne Gomez*  
Independent Arbitrator  
  
*Chad Horner*  
Koch Industries, Inc.  
  
*Presider, Bruce Rozek*  
ConocoPhillips Company
- 10:30 – 11:30 am      **Closing Keynote – What You Need to Know About Managing Today's Crises**  
*Terri Ammerman*  
The Ammerman Experience  
  
*Presider, Vic Rueda*  
Western Refining
- 11:30 am – 1:00 p.m.      Open Lunch – *Complimentary buffet luncheon offered in Exhibit Hall C (one floor up)*

*All general sessions are held in Rooms 006 C/D*