

Strategies for  
the Future

**2006 NPRA Reliability & Maintenance  
Conference and Exhibition:  
Advance Program**

Henry B. Gonzalez Convention Center  
San Antonio, TX  
May 23 – 26, 2006



**NPRA**

## Schedule at a Glance

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<b>Tuesday</b>	<b>May 23, 2006</b>
8:00 am – 2:00 pm	Exhibitor Golf Tournament
9:00 am – 5:00 pm	Professional Development Sessions
1:00 pm – 8:00 pm	Registration
5:00 pm – 8:00 pm	Opening Reception in Exhibit Hall

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<b>Wednesday</b>	<b>May 24, 2006</b>
7:30 am – 6:00 pm	Registration
8:00 am – 9:45 am	Keynote Session
9:45 am – 10:00 am	Coffee Break
10:00 am – 11:15 am	Concurrent Workshop Sessions
11:15 am – 1:00 pm	Lunch – Exhibit Hall
1:15 pm – 2:30 pm	Q&A / Concurrent Workshops
2:30 pm – 2:45 pm	Coffee Break
2:45 pm – 4:00 pm	Concurrent Workshop Sessions
4:00 pm – 6:00 pm	Reception in Exhibit Hall

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<b>Thursday</b>	<b>May 25, 2006</b>
7:30 am – 6:00 pm	Registration
8:00 am – 9:45 am	Keynote Session
9:45 am – 10:00 am	Coffee Break
10:00 am – 11:15 am	Concurrent Workshop Sessions
11:15 am – 1:00 pm	Lunch – Exhibit Hall
1:15 pm – 2:30 pm	Q&A / Concurrent Workshops
2:30 pm – 2:45 pm	Coffee Break
2:45 pm – 4:00 pm	Concurrent Workshops / Discussion Session
4:00 pm – 6:00 pm	Reception in Exhibit Hall

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<b>Friday</b>	<b>May 26, 2006</b>
7:30 am – 8:00 am	Continental Breakfast
8:00 am – 9:30 am	Q&A Session
9:30 am – 11:00 am	Discussion Session

## 2006 NPRA Reliability & Maintenance Conference and Exhibition

### Strategies for the Future

Setting a goal for reliability and operational performance such as “first quartile” or “world class” is easy. Achieving results is much harder and won’t happen at all without a coherent strategy. The NPRA Reliability & Maintenance Conference helps you examine the pros and cons of different strategies, ask your peers what works for them – and what doesn’t – and identify what tools are available at the Exhibition. The Conference offers one-stop shopping where you can evaluate and identify which reliability practices should be part of your strategy. With a conference program that has three Q&A Sessions and 29 workshops organized into six topic tracks, you can decide which proven practices can be applied most effectively at your facility.

As always, the program emphasizes knowledge gained through experience and shows you what strategies refiners and petrochemical producers are using to improve performance. Operations managers will describe how operators’ knowledge and experience is being leveraged to improve reliability; maintenance managers will share what they have done to improve productivity; turnaround managers will relate proven practices for cost effective turnarounds; and contracting specialists will discuss ways to improve workforce efficiency. The workshops will be interactive and attendees are encouraged to ask questions and share their own experiences and challenges.

Plant reliability and maintenance engineers will benefit from the one-day seminars before the conference and the Fundamentals topic track which will address corrosion, welding, pipe repair, planning & scheduling, inspection, and equipment specification.

Managers and supervisors will benefit from the one-day seminars on “New Leadership Tools” or crane safety and workshops on workforce issues, contracting strategies, and new technologies and equipment that improve plant reliability. The comprehensive program enables each attendee to play their part in formulating and executing a clear strategy for the future. To see a more complete description of each workshop, visit [www.npra.org](http://www.npra.org) and click on Meetings/Maintenance/Developing Program.

### Q&A Sessions

The Q&A Sessions are based on real questions and problems that have been submitted by your peers. Panelists bring carefully prepared answers to the sessions and then use their experience and knowledge to respond to questions raised by attendees.

To preview the questions that will be addressed in the Q&A Sessions, visit the NPRA web site (<http://www.npradc.org/meetings/maintenance/developing.cfm>) and then come prepared with your own responses or additional questions.

### Professional Development

The conference will be preceded by a one-day program offering four professional development courses. Full-day seminars will be offered on Maintenance Planning & Scheduling by Buddy Jacks of Industrial Planning Consultants; Process Plant Reliability and Maintenance for Pacesetter Performance by Rex Kenyon of Rex Kenyon & Associates; Mobile Cranes & Rigging by Tony Dotto of Crane Tech; and New Leadership Tools: Enhanced Effectiveness in Times of Difficulty and Challenge by Joanne Graff of JMW. There is an additional registration fee for these seminars, some of which offer certification upon completion.

### Exhibition

The Conference Exhibition provides an opportunity to see and evaluate the equipment, services, and technologies of more than 220 companies. These companies are specialists in a specific aspect of reliability and can be valuable resources in solving plant problems and improving performance. The 10-plus hours of exhibition time also offer an excellent opportunity to network with others and focus on your plant’s particular needs.

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**Tuesday**  
**May 23, 2006**  
9:00 am – 5:00 pm  
(concurrent)

**Maintenance Planning & Scheduling**

*Buddy Jacks*, Industrial Planning Consultants  
In a well-maintained facility with an effective Operations/Maintenance work process 80% to 90% of the asset-related work is proactive which lowers overall cost. Facilities whose 2005 maintenance costs were in the range of 1.5 to 2.5% of replacement cost are achieving “world class” performance. If your facility’s performance is not world class then this seminar will show you what changes your organization needs to make and how to implement a proactive culture.  
\$400

**Process Plant Reliability and Maintenance for Pacesetter Performance**

*Rex Kenyon*, Rex Kenyon & Associates  
This seminar will show you how to use benchmark data to determine gaps in maintenance and reliability performance for your facility. Attendees will model a typical plant operation to identify causes for gaps in routine maintenance performance and then apply best practices in routine maintenance and reliability to eliminate these gaps. Turnaround review, application of best practices, and first-line supervisor performance will be covered.  
\$350

**Mobile Cranes & Rigging**

*Tony Dotto*, Crane Tech  
This seminar consolidates safety concepts and work practices into a systematic approach to safely lift and place loads. This session also provides a managers’ guide to safe crane operations including the critical area below-the-hook. Attendees will use crane load capacity charts and rigging reference cards, determine size of cribbing required, and identify the center of gravity for a load.  
\$350

**New Leadership Tools: Enhanced Effectiveness in Times of Difficulty and Challenge**

*Joanne Graff*, JMW  
This seminar will provide the tools needed to be effective as managers and leaders in the face of difficult circumstances. Most people have not been given the principles and tools which allow for elevated performance especially in times of change and crisis. These tools are new skills in communication – how to listen to what is actually being said, how to respond effectively rather than react, how to speak so others take effective action, how to produce results regardless of circumstances, and how to galvanize others.  
\$350

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**Wednesday**  
**May 24, 2006**  
8:00 am – 9:45 am



**Robert Wendover**

Robert Wendover, an intergenerational communication expert, will make the case that corporations must tune their leadership style and the way they communicate if they are going to connect with and motivate new arrivals in their workforce. “Managing the 21st Century Workforce” will help you bring out the best in the next generation.

Robert Wendover is the Director of the Center for Generational Studies. His publications include: *From Ricky & Lucy to Beavis & Butthead: Managing the New Work Force*; and *Handpicked: Finding and Hiring the Best Employees*.

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**Thursday**  
**May 25, 2006**  
8:00 am – 9:45 am

**Keynote Session: Riding Out the Storm**

In the last half of 2005, the Gulf Coast took a devastating double punch from Hurricanes Katrina and Rita which caused widespread catastrophic damage and displaced thousands of people.

The Gulf storms also had unprecedented effects on the energy industry, knocking out oil and natural gas production in the Gulf of Mexico, shutting down natural gas processing plants, and shutting in 8 MMBPD of refining capacity.

Immediately following the storms, NPRA members went to work helping their employees, assisting local authorities, feeding people, supplying fuel to first responders, cleaning up, and reestablishing operations to meet the nation’s

need for transportation fuels. A panel of plant managers will describe their experiences, the heroic efforts of their co-workers, and discuss the important lessons they learned regarding both preparation and recovery.

*John Gott*, ConocoPhillips  
*Al Prebula*, CITGO Petroleum  
*Jonathan Stuart*, Valero Energy  
*Gordon Geoffroy*, Dow Chemical

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**Track 1:  
Contracting Strategies**

**Track 2:  
Fundamentals**

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**Wednesday  
May 24, 2006**

10:00 am  
**A Global Contracting Strategy  
for Improving Productivity and  
Cost Management**  
*Bob Harrell, Management Controls Inc.  
Dr. Thomas Birsztejn and Dr. Ruediger  
Schmidt, Bayer MaterialScience AG*

2:45 pm  
**Maintenance Outsourcing:  
Performance-Based Contracting  
for “Total Spend” Savings**  
*Paul D. Ring, CH2M HILL - Lockwood  
Greene*

10:00 am  
**Implementing a Planning and  
Scheduling Work Process**  
*W. G. ‘Buddy’ Jacks, Industrial Planning  
Consultants*

1:15 pm  
**Fundamentals of Metallurgy  
and Corrosion**  
*Erin Jolly, Chevron Energy Technology  
Company*

2:45 pm  
**Inspecting the Inspectors –  
Facilities’ Inspection Program**  
*Robert Smallwood and Abie Mathew,  
Det Norske Veritas (USA)*

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**Thursday  
May 25, 2006**

10:00 am  
**The GPPMA: A Tool for  
Maintenance Efficiency**  
*Daniel J. Statile, Valero Refining Co.  
Jim Kehoe, VA Local 322  
James J. White, JJ White Inc.*

10:00 am  
**Leak Sealing and Hot Tapping  
Techniques for Pipe Repair**  
*Pat Kearns, Team*

1:15 pm  
**New Compressor Train Project**  
*Charlie Rutan, Lyondell Chemical*

2:45 pm  
**Understanding Weld Failures in  
Refinery Equipment**  
*Paul G. Wittenbach, ConocoPhillips*

**Workshop Sessions  
by Subject and Date**

continued

**Track 3:  
Operator-driven Reliability**

**Track 4:  
Reliability**

**Wednesday  
May 24, 2006**

10:00 am  
**ODR at Rohm and Haas,  
Deer Park, TX**  
*Tor Idhammar, IDCON, Inc.  
Andrew Morey, Rohm and Haas*

10:00 am  
**The High Cost of Cheap Paint**  
*Eddie Borne, Technical Coatings  
Services, Inc.*

1:15 pm  
**Reliability Proven Practices  
Q&A Session**  
*Steve Gliebe, Amerada Hess  
Rogers Holt, TOTAL Petrochemicals  
Bill Robichaux, Shell Chemical  
Eric Freeman, Valero*

2:45 pm  
**A New Vision for  
Root-cause Analysis**  
*C. Robert Nelms, Failsafe Network, Inc.*

2:45 pm  
**Improving Plant Mechanical Integrity  
with Risk-based Inspection Analysis**  
*Tony Poulassichidis, Dow Chemical*

**Thursday  
May 25, 2006**

10:00 am  
**Troubleshooting and the Operator**  
*Mark Cooper, Lyondell Chemical Corp.*

10:00 am  
**RCM Benchmarking Survey Results**  
*Terrence O'Hanlon, Reliabilityweb.com*

1:15 pm  
**Ninety-Nine "Diseases" of  
Pressure Equipment**  
*John T. Reynolds, Retired, Shell Global  
Solutions  
Mike Badeen, ConocoPhillips  
Dave Bryan, Marathon Petroleum  
Mark Geisenhoff, Flint Hills Resources*

2:45 pm  
**Operator Ownership Leads to  
Improved Reliability by  
Condition Monitoring**  
*Deepak Gupta, Bayer Corporate &  
Business Services  
Ralf Ochel, Bayer Material Science  
Sanjay Joshi, Bayer Corporate &  
Business Services  
Uwe Klingler, Bayer AG*

**Thursday  
May 25, 2006**

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**Track 5:  
Workforce Strategies**

10:00 am

**Predictive Reliability and  
Maintenance Management Information**

*Rick P. O'Hara*, The Dow Chemical Co.  
*Michael R. Hernu*, Solomon Associates

1:15 pm

**How to Thrive in the Big Crew Change**

*Timothy Armstrong*, John M. Campbell &  
Co.  
*Perry Lovelace*, John M. Campbell & Co.

2:45 pm

**A Machinist Apprenticeship Strategy**

*Clarence Trowbridge*, BP  
*Barbara Trautlein*, Ph.D., ESW, Inc.  
*Linda Knox*, BP, Whiting Business Unit  
*Chuck Fear*, BP Whiting Business Unit

10:00 am

**Workforce Demographics**

*Don Whyte* and *Steve Greene*, National  
Center for Construction Education and  
Research (NCCER)

1:15 pm

**Workforce Issues Q&A**

*John Bernard*, ABCSETX  
*Robert 'Butch' Ford*, Austin Industrial, Inc.  
*Linda Knox*, BP  
*Jeff Thimm*, Sunoco  
*Don Whyte*, NCCER

2:45 pm

**A Retrospective Look at  
Implementing Change**

*Tom Henry*, TOTAL Petrochemicals, Inc.  
*Karen M. Wold*, Reliability Management  
Company

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**Track 6:  
Turnarounds**

10:00 am

**Turnaround Scope  
Optimization Process**

*F. Walter Pinto*, Lyondell Chemical Co.  
*Allen Valenta*, Lyondell Chemical Co.

1:15 pm

**Best Practices for Repair of  
Heat Exchanger Components  
During a Turnaround**

*William A. Schmidt Jr.*, WM. A. Schmidt &  
Sons. Inc.  
*Deric Masten*, Valero Refining Company

2:45 pm

**Successfully Forecasting Turnaround  
Cost and Schedule**

*Dean Edmundson*, Primavera Systems  
*Kirk Blanchard*, Valero Energy

10:00 am

**Turnaround Safety &  
Housekeeping Coordinator**

*Sean P. Reynolds*, Motiva Enterprises LLC  
*Terry P. Savole*, Motiva Enterprises LLC

2:45 pm

**Turnarounds:  
Continuous Improvement**

*Alan Yarosh*, Nooter Construction

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**Friday  
May 26, 2006**

8:00 am

**Turnaround Q&A Session**

*Bob Parker*, REPCON  
*Karl Sosebee*, ConocoPhillips  
*Chuck Capron*, Holly Refining &  
Marketing  
*Sean Levy*, Marathon Petroleum Co.

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**New Technology  
Workshop**

2:45 pm

**New Technology for  
Automatic Tank Gauging**

*Dr. Joe Hopenfeld*, Noverflo, Inc  
*David Fashimpaur*, Hydrocarbon &  
Environmental Management Refining  
Technology, BP

**Feature Assessment and Mapping –  
Conformable Eddy Current Array**

*Sean Laughlin*, Clock Spring Company LP

**Using Virtual Trial Fitting to  
Reduce Rework and Control**

**Construction Cost and Schedules**

*William J. Crawford*, Texas Gulf Coast  
Engineers

## Exhibitor List

Exhibitors from 222 industry service companies will participate in the NPRA Reliability & Maintenance Conference and Exhibition.  
(as of February 3, 2006)

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A Box 4 U	Cetek Limited	IMI Sensors
A&A Machine & Fabrication, LLC	Champion Elevators, Inc.	Impress Software
ABB	Codeware	Increase Performance, Inc.
Access Plug Flange, Inc.	Conam Inspection & Engineering Services	Industrial Blind Solutions
ACS Industries, Inc.	Cooling Tower Depot	Industrial Ceramics Ltd.
Acuren Inspection, Inc.	CTI Industries, Inc.	Industrial Gunite, Inc.
Adhesive Services Company	Cudd Industrial Nitrogen	Industrial Hoist Services
Advanced Reliability Technologies	Curran International	Industrial Specialists, LLC
AIMM Technologies, Inc.	Cust-O-Fab Companies	Industrial Surfacing Corporation
Air Products and Chemicals, Inc.	Decoking Descaling Technology	INOVx Solutions
All Tech Inspection	Delta Tech Service Inc.	Integra Services Technologies Inc.
AltairStrickland	DeltaValve	Integrated Turbomachinery, Inc.
American Alloy Steel Inc.	Design Maintenance Systems Inc.	International Paint, LLC
Ameron International	Det Norske Veritas (U.S.A.), Inc.	InterPlan Systems
AMISTCO Separation Products	Dresser-Rand Company	J.J. White, Inc.
Apex Engineering Products Corporation	DuPont Vespel	Jacobs Engineering Group Inc.
Aptech Engineering Services, Inc.	E.H. Wachs Company	Jaeger Products, Inc.
Asset Performance Networks	Elliott Company	JV Industrial Companies
Atlantic Industrial	Emerson Process Management	KBC Advanced Technologies, Inc.
Auburn Manufacturing, Inc.	Enpro Systems, Ltd.	KITZ Corporation of America
Austin Industrial, Inc.	Epoxy Design Systems, Inc.	KnightHawk Engineering
AXIFORGE Pipe Connections	ES&H Turnaround Service, Inc.	Koch Heat Transfer Company, LP
Aztec Bolting Services	EST Group, Inc.	Koch Specialty Plant Services, Inc.
B. Boulden Company, Inc.	ESW, Inc.	KTI Corporation
Babbitt Steam Specialty Co.	Eveready Industrial Services	Lamons Gasket Company
Baker Petrolite	Evergreen Industrial Services	Lloyd's Register Capstone, Inc.
Balg u. Kompensatoren Technologie - GmbH	Expansion Joint Systems, Inc.	Lockwood Greene
Base Line Data, Inc.	Fabgroups Technologies Inc.	Lubrication Systems Company
BearCom	First Vehicle Services	Mach Industrial Group
Becht Engineering Co., Inc. & Becht Sonomatic	Flexitallic L.P.	Maintenance Enterprises, Inc.
Bently Pressurized Bearing Company	FLIR Systems	Matrix Inspection & Engineering
BIC Alliance	Fluor Corporation	Matrix Service Company
BLAC Inc.	Foster Wheeler Corporation	Meridium Inc.
Blasch Precision Ceramics	Furnace Specialties Inc.	Metegrity Inc.
Boardman, Inc.	Gardner Denver Water Jetting Systems	MOGAS
Bolttech Inc.	Garlock Sealing Technologies	MOST
Bonney Forge Corporation	GE	MRO Software, Inc.
Brand Services	Gleason Technical Corporation	National Heat Exchange Cleaning Corp.
Brock	Godwin Pumps	NDT Seals, Inc.
BW Technologies	Hahn & Clay	Nooter Construction Company
CAR-BER Testing Services	HB Turbo, LP	Ohmstede Ltd.
Carrier Rental Systems	Hertz Equipment Rental Corporation	Oilind Safety Inc.
Cat Tech	HMT, Inc.	Onis Inc.
CATSI	Hotwork-USA	Onyx Industrial Services
CB&I (Chicago Bridge and Iron)	Houston Dynamic Service, Inc.	P.A. Inc.
CEDA/Catalyst Services, Inc.	HRI Incorporated	Payne Services, Inc.
	Hydro, Inc.	PdMA Corporation
	Hydrocarbon Processing	Peinemann Equipment

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Petrochem Field Services Inc.  
PetroChem Inspection Services  
Pinnacle Pigging Systems, Inc.  
PPG Industries  
Praxair Services, Inc.  
Process Industry Practices  
Project Assurance  
Protherm Services Group, LLC  
PSC  
Quest TruTec  
Rain for Rent  
Red Man Pipe & Supply Company  
Reliability Management Group  
Reliability Solutions (RSI)  
Remote Access Technology  
Rentech Boiler Systems & Services, Inc  
Repcon, Inc.  
Resco Products, Inc.  
Restek Corporation  
Robert J. Jenkins & Co.  
ROSEN  
Royal Purple, Inc.  
RSC Equipment Rental  
SAT Corporation  
Senior Flexonics Pathway  
Service Radio Rentals  
Sherwin Williams Company  
SNC-Lavalin GDS  
Specialty Maintenance Products  
Standard Alloys  
STARCON International, Inc.  
Stewart R. Browne Mfg. Co.  
Stress Engineering Services Inc.  
Structural Preservation Systems  
Sulzer Chemtech USA, Inc.  
Superheat FGH, Inc.  
T.D. Williamson, Inc.  
Tapco International  
Taper-Lok Corporation  
Team Industrial Services  
Team Industries  
Technip-Coflexip Div.  
The Infinity Group  
The Manufacturing Game  
The Mundy Companies  
The Shaw Group Inc.  
The Turnaround Management Company  
Thermal Ceramics

Thermo Electron-Niton Analyzers  
TIC Maintenance, Inc.  
Tidal Tank  
TIMEC Company, Inc.  
TorcUP, Inc.  
Total Industrial Services  
Total Safety  
Total-Western, Inc.  
Trico Metal Products, Inc.  
TurboCare  
Turner Industries Group  
UE Systems  
Unifrax Corporation  
Unimar, Inc.  
United Laboratories International LLC  
United Rentals  
United Valve  
Velan Valve Coporation  
Webco Industries  
Welding Services, Inc.  
Wholesale Radio Rental, Inc.  
Windrock Inc.  
Wood Group Field Service - Thomason  
    Mechanical  
WorkTech  
Wyatt Field Service Company  
XServ, Inc.  
Zeeco, Inc.  
Zimmermann & Jansen, Inc.

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## **Golf Tournament**

The exhibitors are again hosting a golf outing for their customers on Tuesday, May 23 at the Hyatt Hill Country Golf Course. If you are interested in playing, please contact one of the preceding exhibitors.

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## **Certified Maintenance Reliability Professional Exam**

The Society of Maintenance & Reliability Professionals (SMRP) will be offering its Certified Maintenance and Reliability Professional (CMRP) exam in conjunction with this conference. For more information and to register, visit [www.smrp.org](http://www.smrp.org).

**Tuesday, May 23**  
**1:00 p.m. – 4:00 p.m.**

Marriott Rivercenter  
Conference Room 8

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## **Future Conferences**

### **Reliability & Maintenance Conference and Exhibition**

**2007**

May 22-25  
George R. Brown Convention Center  
Houston, TX

**2008**

May 20-23  
Henry B. Gonzalez Convention Center  
San Antonio, TX

### **Cat Cracker Seminar**

**2006**

August 1-2  
Westin Galleria  
Houston, TX

## How to Register

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### 1. Conference and Training Registration

Log on to [www.npra.org](http://www.npra.org) and select "Meetings", "Future Conferences", "2006 Reliability & Maintenance Conference and Exhibition" then "Register Now" or complete the enclosed registration form. Full registration includes admission to the Tuesday, Wednesday, and Thursday receptions and the Wednesday and Thursday luncheons in the exhibit hall; the General Sessions; and the Workshop Sessions. Spouse registration includes all of the above. Plus, you'll save \$100 on full conference registration if you register by April 24!

### 2. Hotel Reservations

Reserve your hotel on-line when you register at [www.npra.org](http://www.npra.org) and receive an immediate acknowledgement of your reservation. Or, fill in the appropriate space on the enclosed registration form. Hotel reservation requests will be processed in the order received by the NPRA. Get immediate acknowledgement on-line but allow 3 weeks if submitted to NPRA. The NPRA holds a block of rooms at both the Marriott Riverwalk, 711 East Riverwalk and the Marriott Rivercenter Hotels, 101 Bowie Street. Support your Association and help keep meeting fees low by using the NPRA contracted hotel.

The hotel requires a deposit equal to one night room rental plus tax to guarantee your room. If no deposit information is provided within 30 days prior to arrival, your reservation will be cancelled. This deposit will be refundable if the reservation is cancelled at least 72 hours prior to arrival date. April 24, 2006, is the cut-off date for making hotel reservations, cancellations or substitutions through NPRA or on-line. Beginning May 1, reservations, substitutions, or cancellations must be made through the hotel directly.

### 3. Payment

Pay by credit card, check or wire transfer. If you register on-line but wish to pay by check or wire please be sure to include your system ID# and name with payment.

### 4. Travel

AVIS is the official rental car agency for the RMC. Call 800.331.1600 and refer to AWD#:B761399 to receive discounted rates.

### 5. Suites and Meeting Rooms

Call Sarah Day at 202.457.0480 or email at [sdlay@npra.org](mailto:sdlay@npra.org).

### 6. Confirmation

Your registration will be confirmed via e-mail if you provided us your email address. Otherwise, your confirmation will be sent via U.S. mail.

### Cancellation Policy:

Registration substitution/cancellations must be submitted in writing, faxed to 202.835.0467 or e-mailed to [RMC@npra.org](mailto:RMC@npra.org). Substitute conference registrations may be made in advance or on arrival with no penalty. Cancellations may be made by April 24, 2006 with no penalty. Written cancellations post-marked, faxed, or emailed between April 25 and May 8, 2006 will receive a refund of fees, less a \$50 processing fee. No refunds after May 8, 2006. No telephone cancellations.

### One-day Pass Refund Policy:

Refunds will be made on one-day passes purchased if request is received in writing by May 8, 2006. No refunds after May 8.

### Fee Policy:

Eligibility for member rates is based on membership information currently on file with NPRA. If your company is not currently a member, the non-member fees will be charged to your credit card.

### Registration Policy:

Those who are present at the site of an NPRA meeting and/or occupy a hotel room in the NPRA room block to conduct business with industry personnel gathered for that meeting are expected to register for that meeting and pay the registration fee, whether or not they attend a specific function.

### Spouse / Guest Policy:

A guest is a spouse/significant other, friend or an adult child (18 years old or older) who is not in an industry-related occupation. A co-worker, an associate or spouse who works within the industry may not use the Spouse/Guest Registration category. Guests are not permitted to work in the exhibit booths. Children under 18 are not permitted in the exhibit hall.

### No Suit-casing Please:

Please note that while all meeting registrants are invited to the exhibition, any non-exhibitor registrant who is observed to be soliciting business in the aisles or other public spaces, in another company's booth, or in violation of any portion of the NPRA Exhibition Policy will be asked to leave the show floor. Please report any violations you may observe to show management.

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### Register by Fax:

Fax your form with credit card information to 202.835.0467

### Register by Mail:

Mail your check to NPRA  
1899 L Street, NW  
Suite 1000  
Washington, DC 20036

**Attendee Profile**

Please fill out completely. Badges will be printed from this information.

Name \_\_\_\_\_

Title \_\_\_\_\_

Company \_\_\_\_\_

Address \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Country \_\_\_\_\_

Phone (Area/Country/City Code) \_\_\_\_\_ Fax (Area/Country/City Code) \_\_\_\_\_

E-mail \_\_\_\_\_

This is not a permanent address change.

Spouse Name (if attending) \_\_\_\_\_

Check here if you require special services.  
Please attach a description of your needs.

**Hotel Selection**

Hotel reservation requests must be accompanied by paid conference registration to be processed.

Arrival Date \_\_\_\_\_ Departure Date \_\_\_\_\_

If no dates are indicated, we will assign arrival Tuesday, May 23 and departure Friday, May 26.

Please check your preferred hotel:  
 Marriott Riverwalk       Marriott Rivercenter  
 Room rates are \$169 single/\$179 double occupancy.

Room Type:       One Bed       Two Beds  
 Number of People in Room: \_\_\_\_\_  
 Room Guarantee:  AMEX       VISA  
                           MasterCard       Discover       Diners

Credit Card Number \_\_\_\_\_

Exp. Date \_\_\_\_\_

Signature \_\_\_\_\_

Special Requests:  Smoking       Non-smoking  
                           Disability       Other

Register on-line to receive immediate acknowledgement of hotel. April 24 is the final cut-off date to reserve a room. Contact the hotel directly with changes or cancellations after May 1, 2006.

**Meeting Registration**

<b>Full Conference</b>	By April 24	After April 24
<input type="checkbox"/> Member (all)	\$ 350 _____	\$ 450 _____
<input type="checkbox"/> Non-member Exhibitor	\$ 695 _____	\$ 795 _____
<input type="checkbox"/> Non-mem. Non-exhibitor	\$ 995 _____	\$1,095 _____

<b>One-day Passes</b>	By April 24	After April 24
<b>Member (all)</b>		
<input type="checkbox"/> Tuesday	\$ 50 _____	\$ 75 _____
<input type="checkbox"/> Wednesday	\$ 175 _____	\$ 225 _____
<input type="checkbox"/> Thursday	\$ 175 _____	\$ 225 _____

<b>Non-member Exhibitor</b>		
<input type="checkbox"/> Tuesday	\$ 100 _____	\$ 125 _____
<input type="checkbox"/> Wednesday	\$ 350 _____	\$ 400 _____
<input type="checkbox"/> Thursday	\$ 350 _____	\$ 400 _____

<b>Non-member Non-exhibitor</b>		
<input type="checkbox"/> Tuesday	\$ 150 _____	\$ 175 _____
<input type="checkbox"/> Wednesday	\$ 500 _____	\$ 550 _____
<input type="checkbox"/> Thursday	\$ 500 _____	\$ 550 _____
<input type="checkbox"/> Spouse / Guest	\$ 50 _____	\$ 50 _____

<b>Training Seminars</b>		
<input type="checkbox"/> Maint. Plan. & Sched.	\$ 400 _____	\$ 400 _____
<input type="checkbox"/> Pacesetter Performance	\$ 350 _____	\$ 350 _____
<input type="checkbox"/> Mobile Cranes & Rigging	\$ 350 _____	\$ 350 _____
<input type="checkbox"/> Leadership Tools	\$ 350 _____	\$ 350 _____

**Total Amount Due**      \$ \_\_\_\_\_      \$ \_\_\_\_\_

Name of Member Company \_\_\_\_\_  
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