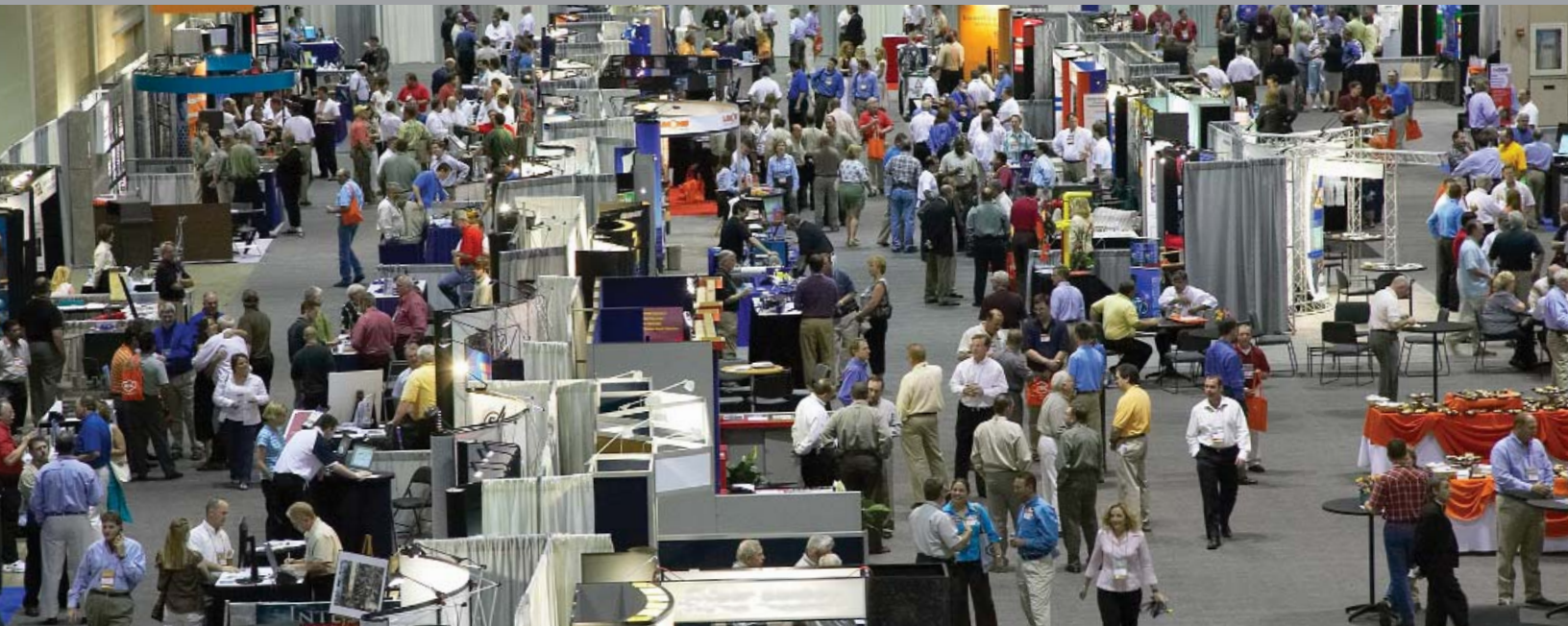


**2007 NPRA Reliability & Maintenance  
Conference and Exhibition:  
Advance Program**

George R. Brown Convention Center  
Houston, TX  
May 22 – 25, 2007



## Schedule at a Glance

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<b>Tuesday</b>	<b>May 22, 2007</b>
8:00 am – 2:00 pm	Exhibitor Golf Tournament
9:00 am – 5:00 pm	Professional Development Seminars
1:00 pm – 8:00 pm	Registration
5:00 pm – 8:00 pm	Opening Reception in Exhibit Hall

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<b>Wednesday</b>	<b>May 23, 2007</b>
7:30 am – 6:00 pm	Registration
8:30 am – 9:45 am	Keynote Session
9:45 am – 10:00 am	Coffee Break
10:00 am – 11:15 am	Concurrent Workshops
11:15 am – 1:00 pm	Lunch – Exhibit Hall
1:15 pm – 2:30 pm	Q&A / Concurrent Workshops
2:30 pm – 2:45 pm	Coffee Break
2:45 pm – 4:00 pm	Concurrent Workshops
4:00 pm – 6:00 pm	Reception in Exhibit Hall

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<b>Thursday</b>	<b>May 24, 2007</b>
7:30 am – 6:00 pm	Registration
8:30 am – 9:45 am	Keynote Session
9:45 am – 10:00 am	Coffee Break
10:00 am – 11:15 am	Concurrent Workshops
11:15 am – 1:00 pm	Lunch – Exhibit Hall
1:15 pm – 2:30 pm	Q&A / Concurrent Workshops
2:30 pm – 2:45 pm	Coffee Break
2:45 pm – 4:00 pm	Concurrent Workshops
4:00 pm – 6:00 pm	Reception in Exhibit Hall

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<b>Friday</b>	<b>May 25, 2007</b>
8:00 am – 8:30 am	Continental Breakfast
8:30 am – 10:00 am	Q&A Session

## 2007 NPRA Reliability & Maintenance Conference and Exhibition

### Securing Our Future

Powered by hydrocarbons, our world has been transformed since Colonel Drake drilled the first oil well in 1859. In spite of the progress that has been made, the future of the industry is uncertain as other sources of energy are gaining favor, either for their inexhaustibility (sun or wind) or their availability (home grown corn). Securing our future will depend on our competitiveness, resourcefulness, and efficiency as we adapt to the changing political landscape and market conditions. The NPRA Reliability & Maintenance Conference helps you look ahead, identify opportunities on the horizon, and begin the process that will lead to improved reliability. The Conference offers you the opportunity to evaluate and identify which reliability practices will ensure your future, to view the technologies you will need, and to see proven practices that you can apply today.

The program emphasizes knowledge gained through experience – the positives and negatives – and strategies refiners and petrochemical producers are using to improve performance. The program has expanded to 36 workshops in seven topic tracks: Cultural Change; Procurement; Principles & Practices; Reliability I & II; Turnarounds; and Work Process Improvement. The topic tracks that are new in 2007 – Cultural Change and Work Process Improvement – both recognize that instilling a “culture of reliability” and continual improvement in the way we work are imperative for securing our future. The workshops will be interactive and attendees will be encouraged to ask questions and share

their own experiences and challenges. The Q&A sessions will also be formatted to maximize interaction and offer attendees the opportunity to have their individual questions answered.

Attendees may elect to upgrade their skills by registering for one of the Professional Development seminars held on Tuesday before the conference. Attendees interested in one particular topic will find the program layout allows them to focus on the area that is best suited to their needs. For example, attendees more in need of a quick review of reliability fundamentals will focus on the Principles & Practices track while other attendees will choose to concentrate on the Turnarounds or Procurement or Reliability tracks. To see a more complete description of each workshop, visit [www.npra.org](http://www.npra.org) and click on Meetings/Maintenance/2007 Developing Program.

### Q&A Sessions

The program includes three Q&A sessions where panelists will lead a discussion of today's critical issues. The Cultural Change Q&A session on adopting and sustaining a reliability culture includes a variety of perspectives on the challenges of getting people to “think differently” and getting everyone to value reliability. The Reliability Q&A will focus on the tools and proven practices used to improve performance and the Turnaround Q&A will focus on the challenges of integrating capital projects into turnaround planning and execution. The questions for the Q&A Sessions are taken from actual questions and problems that have been submitted by your peers. Panelists bring

carefully prepared answers to the sessions and then use their experience and knowledge to respond to questions raised by session attendees.

To preview the questions that will be addressed in the Q&A Sessions, visit the NPRA web site and click on Meetings/Maintenance/2007 Q&A Questions and then come prepared with your own responses or additional questions.

### Professional Development

The conference will be preceded by a one-day program offering four professional development seminars. Full-day seminars will be offered on Pump Time Improvement by Heinz Bloch of Process Machinery Consulting; Managing World-Class Shutdowns and Turnarounds by Bobby Singh of Project Assurance; Life Cycle Cost Analysis by Ted Bennett of Barringer & Associates; and Industry Tank Standards – API 653 by Steven Braune of Tank Industry Consultants. There is an additional registration fee for these seminars.

### Exhibition

The Conference Exhibition provides an opportunity to see and evaluate the equipment, services, and technologies of more than 220 companies. These companies are specialists in a specific aspect of reliability and can be valuable resources in solving plant problems and improving performance. The 10-plus hours of exhibition time also offer an excellent opportunity to network with others and focus on your plant's particular needs.

**Tuesday  
May 22, 2007**

9:00 am – 5:00 pm  
(concurrent)

**Pump Time Improvement**

*Heinz Bloch*, Process Machinery  
Consulting

A review of the 2005 seminar, "Ten Machinery-Related Reliability Enhancements with 10:1 Payback" will be followed by discussion topics, including equipment-specific small-scale (and not plant-wide) oil mist lubrication, and opportunities to solve problems with a new generation of mechanical seals.

All of these topics will deal with maintenance cost reduction, uptime extension, and cost-effective reliability improvements for the types of machines used in refineries, petrochemical plants and related industries.

\$450

**Life Cycle Cost Analysis**

*Ted Bennett*, Barringer & Associates

This seminar emphasizes making long-term cost of ownership decisions rather than only choosing the lowest first cost. The course shows how to merge cost data and reliability data for making business decisions that minimize the overall cost of operating an asset.

\$400

**Keynote Speaker**

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**Wednesday  
May 23, 2007**

8:30 am – 9:45 am



**Managing World-Class  
Shutdowns and Turnarounds**

*Bobby Singh*, Project Assurance

This interactive seminar is designed to establish a thorough understanding of the fundamentals of effective, efficient turnaround management. The seminar emphasizes the need to have across-the-board input, knowledge, resources and energies to achieve your turnaround goals. *Registration fee includes textbook.*  
\$400

**Requirements of API Standard 653**

*Steven Braune*, Tank Industry Consultants

This seminar will provide a general overview of important storage tank integrity issues, including tank design basics, repairs/alterations, and duties of the Storage Tank Engineer and the Authorized Inspector.

This seminar is useful for engineers, contractors and inspection personnel directly involved with tank maintenance and integrity programs at refineries, terminals and pipeline facilities.

\$400

A 12-year NFL veteran and current ESPN Monday Night Football analyst, **Joe Theismann** is best known for his years as quarterback for the Washington Redskins, where he led the Redskins to victory in Super Bowl XVII.

In his presentation, *Managing to Win!*, Joe will give you strategies for setting and achieving goals straight out of his personal playbook which took him to the Super Bowl and made Joe the success he is today.

**Thursday  
May 24, 2007**

8:30 am – 9:45 am



**Managing Human Error in  
Complex Systems**

*Scott Shappell, Ph.D.*  
Clemson University

Human error is associated with somewhere between 60 to 80% of all incidents/accidents in complex, high-risk systems such as aviation, healthcare, mining, oil, and nuclear power industries. Managing human error is therefore fundamental to maintaining the safety, viability, and profitability of any organization. Unfortunately, as pervasive as human error is, the percentage of accidents and incidents attributable to it has not changed appreciably over the last several decades. There are now two error management tools that can help attendees turn errors into information, information into knowledge, and knowledge into effective error management solutions.

Dr. Shappell is a professor in the Department of Industrial Engineering at Clemson University. He has a BS in psychology from Wright State University and a Ph.D in neuroscience from the University of Texas Medical Branch.

		<b>Track 1: Cultural Change</b>	<b>Track 2: Principles &amp; Practices</b>
<b>Wednesday May 23, 2007</b>	10:00 am	<b>BP Texas City Maintenance and Control of Work Process Integration</b> <i>Willie Willis, BP</i> <i>Don Seiler, Reliability Management Group (RMG)</i>	<b>The Ninety Nine Diseases of Pressure Equipment</b> <i>John Reynolds, Shell Global Solutions (retired)</i>
	1:15 pm	<b>Breaking the Barriers of Traditional Learning</b> <i>Bobby Vichich, Asset Performance Networks</i> <i>Joe Gandolfo, Shell Oil</i>	
	2:45 pm	<b>A Case Study in Effectively Implementing Corporate Change Initiatives</b> <i>Lance McPhail and Mike Salario, Motiva Enterprises</i> <i>Tony Cardella, The Manufacturing Game</i>	<b>NDE Techniques and their Applications in Processing Facilities</b> <i>Ashok Rakhe, Celanese Chemical</i>
<b>Thursday May 24, 2007</b>	10:00 am	<b>Taking Reliability Beyond a "Worst Actors" List</b> <i>TBD</i>	<b>Rethinking the Industrial Plant Maintenance Model Utilizing Conventional RCM Theory</b> <i>Paul Ring, CH2M HILL</i>
	1:15 pm	<b>Cultural Change Q&amp;A Session</b> <i>Lance Holmer, Marathon Petroleum</i> <i>Rod McCracken, BP Texas City Business Unit</i> <i>Jim Stephanou, Bayer Material Science</i> <i>Steve Thomas, Sunoco</i> <i>Doug Wiegmann, Mayo Clinic College of Medicine</i>	<b>High Pressure Heat Exchanger Diaphragm Removal/Retrofit Using Double Tapered Pressure Seal</b> <i>James Cesarini, Valero Energy</i>
	2:45 pm	<b>Human Reliability and Gray Matter(s)</b> <i>Jim Stephanou, Bayer Corporation</i>	<b>Obtaining Leak Free Bolted Joint Operation by Returning to Basics</b> <i>Warren Brown, The Equity Engineering Group</i> <i>Wayne McKenzie and Shane Ryan, Syncrude Canada</i>

**Workshop Sessions  
by Subject and Date**

continued

		<b>Track 3: Procurement</b>	<b>Track 4: Reliability I (General)</b>
<b>Wednesday May 23, 2007</b>	10:00 am	<b>Global Valve Sourcing: Valve Acceptance Criteria for AML Development and Implementation</b> <i>John Carte, Robert Smith, and Gary Ittner, McJunkin Corporation</i> <i>Kenneth Felder, Valero</i> <i>Greg Johnson, United Valve</i>	<b>OEM vs. Independent Re-Build Shops: Why Having All the Facts and Keeping an Open Mind is Essential</b> <i>Heinz Bloch, Process Machinery Consulting</i> <i>Jim Steiger, HydroAire</i> <i>Bob Bluse, Pump Services Consulting</i>
	1:15 pm	<b>Discussion</b>	<b>Reliability Q&amp;A Session</b> <i>Virginia Edley, Suncor Energy</i> <i>Ramesh Gulati, Arnold Engineering Test Facility - US Air Force</i> <i>Paul Paimore, Valero Energy</i> <i>George Tavary, Huntsman Polymers</i>
	2:45 pm	<b>Moving From Traditional To Risk-Based Spare Parts Inventory</b> <i>Cesar Malpica, Petrolera Ameriven</i>	<b>Assessing the Value Creation of RBI</b> <i>John Aller, Lloyd's Register Capstone</i>
<b>Thursday May 24, 2007</b>	10:00 am	<b>Inclusion of Diverse Suppliers into the Supply Chain</b> <i>Nancy Swartout, ExxonMobil Global Services Company</i>	<b>New Concepts in Asset Reliability Management</b> <i>Barry Snider, Snider Consulting</i>
	1:15 pm		
	2:45 pm	<b>Redefining the Buyer-Supplier Balance of Power</b> <i>Alicia Dickerson, The Corporate Executive Board</i>	<b>Global Implementation of RBI within the Bayer Organization</b> <i>Udo Pankoke, Bayer Corporate and Business Services</i> <i>James Feeney, Bayer Material Science</i>

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**Track 5:  
Reliability II (Technical)**

**Track 6:  
Turnarounds**

**Track 7:  
Work Process Improvement**

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**The Bulging Intensity Factor**

*Mahmod Samman, Stress Engineering Services*

**Standardizing and Improving Best Practices in Estimating and Planning**

*Bernard Ertl, InterPlan Systems  
Buddy Jacks, Industrial Planning Consultants*

**Seamless Integration Produces Operations Excellence**

*Bill McGlinchey, Fluor Operations and Maintenance  
John Harvey, INEOS*

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**Gulf Coast Workforce Development Initiative and Beyond**

*Timothy Horst, Becon Construction  
Ed Allison, DuPont  
Don Whyte, NCCER*

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**Importance of Gathering Start-up/Shut-down Vibration Data on Critical Turbo-machinery**

*Ed Wilcox, Lyondell Chemical Company*

**Successfully Integrating Capital Projects With Plant Turnarounds – Lessons Learned and Strategies for Pacesetter Results**

*Bobby Singh, Project Assurance  
Mike Uremovich, Starcon International  
Mark Estefo, Marathon Petroleum  
Jane Keast, Suncor Energy*

**Six Sigma in Maintenance**

*William Turner, Jacobs Industrial Services*

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**Risk-Based Method to Establish Inspection Intervals for Pressure Relief Devices**

*Philip Henry and Valerie Magvari, The Equity Engineering Group*

**How to Consistently Have Successful Turnarounds**

*David Garbade, CITGO Petroleum*

**Operating with Integrity**

*Martin Hinchliffe and Peter Elliot, BP*

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**Identifying the PF Interval Made Simple: Establishing an Effective Preventive Maintenance Program**

*David Martin, Louisiana Offshore Oil Port  
Ricky Smith, Ivara Corporation*

**Turnaround Durations: The New Reality**

*Bill Van Winkle, Turnaround Management*

**Asset Management in the Arabian Gulf**

*James Davis, SAMI Middle East  
Mubarak Rabea Al-Ahmadi, MARAFIQ*

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**Torsional Analysis of Rotating Equipment**

*Troy Feese, Engineering Dynamics*

**Panel Discussion – Turnaround Performance**

*Roddy Caffey, Alon  
David Garbade, CITGO  
David Herzog, JV Industrial  
Dave Park, Lyondell Chemical  
David Yeats, TOTAL Petrochemical*

**Driving Performance Improvement within the Maintenance Organization**

*Kevin McQuillan and Daren Smith, SABIC UK Petrochemicals*

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**Friday  
May 25, 2007**

8:30 am  
**Turnaround Q&A Session**

*Brad Hase, Flint Hills Resources  
Les Roussel, ConocoPhillips  
Don Smith, National Cooperative Refinery Association  
Bill Van Winkle, Turnaround Management*

## Exhibitor List

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Exhibitors from 233 industry service companies will participate in the NPRA Reliability & Maintenance Conference and Exhibition.  
(as of February 5, 2007)

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A & A Machine & Fabrication, LLC	Codeware	Industrial Gunite, Inc.
A and L Industrial Services, Inc.	Conam Inspection Inc.	Industrial Hoist Services
A Box 4 U	Conex International Corporation	Industrial Specialists, LLC
ABB Lummus Global Inc.	Cooling Tower Depot, Inc.	Industrial Surfacing Corporation
ABS Consulting	CPI - Compressor Products International	Ind-Viro Search (IVS)
Access Plug Flange, Inc.	Crane Valve Services	Infinity Maintenance Services, LP
ACS Industries, Inc.	Crane Valves North America	Innovative Turnaround Controls
Adhesive Services Company	CTI Industries, Inc.	Inovx
Advanced Reliability Technologies, LLC	Cudd Engery Services	Inserv-Integrated Service Company LLC
Aggreko	Curran International	Integra Service Technologies
Air Products	Cust-O-Fab, Inc.	InterPlan Systems Inc.
All Tech Inspection	Decoking Descaling Technology	J.J. White, Inc.
AltairStrickland, Inc.	Delta Structural Technology	Jacobs
American Alloy Steel	Delta Tech Service Inc.	Jaeger Products, Inc.
AMISTCO Separation Products Inc.	DeltaValve	Jayne Industries, Inc.
Apex Engineering Products Corporation	Design Maintenance Systems Inc.	John Crane Mechanical Seals
Aptech Engineering	Dresser-Rand	JV Industrial Companies
Asset Performance Networks	DuPont Engineering Polymers	KBC Advanced Technologies, Inc.
Atlantic Industrial, Inc.	Elliott Company	Kitz Corporation of America
Auburn Manufacturing, Inc.	Emerson Process Management	KnightHawk Engineering, Inc.
Austin Industrial, Inc.	Epoxy Design Systems, Inc.	Koch Heat Transfer Company, LP
Automation Technology, Inc.	ES&H Turnaround Services, Inc.	Koch Specialty Plant Services
Aztec Bolting Services, Inc.	EST Group, Inc.	KTI Corporation
Babbitt Steam Specialty Co.	Eveready Income Fund / Cat Tech LLC /	LaborLogix
Baker Petrolite Corporation	Eveready Industrial Services	Lamons Gasket Company
Base Line Data, Inc.	Evergreen Industrial Services	Lincoln Electric
BE&K Industrial Services	Expansion Joint Systems, Inc.	Lloyd's Register Capstone, Inc.
Becht Engineering Co., Inc.	Fabgroups Technologies Inc.	Louisiana Chemical Equipment Co., L.P.
Bently Pressurized Bearing Company	First Vehicle Services	Lubrication Systems Company
BJ Chemical Services	Flexitallic L.P.	Ludeca, Inc.
BLAC Inc.	FLIR Systems	Maintenance Enterprises, Inc.
Blasch Precision Ceramics Inc.	Fluor Corporation	Mannings USA, Inc.
Boardman, Inc.	Foster Wheeler	Mass Transfer Limited
Bolttech Inc.	Furmanite America, Inc.	Matrix Service Company
Bonney Forge Corp.	Garlock Sealing Technologies	MB Industries, LLC
Brand Services	GE	McDonough Construction Rentals, Inc.
Brock	Godwin Pumps	McJunkin Corporation
Campbell Fittings, Inc.	HB Turbo, LP	Meridium Inc.
CAR-BER Testing Services	Hertz Equipment Rental Corporation	Metegrity
Carrier Rental Systems	Hi-Tech Industrial Services, Inc.	MobileCal
CATSI	HMT Inc.	Mogas Industries, Inc.
CB&I	Hotwork-USA	MOST
CDI Engineering Solutions	Houston Dynamic Service, Inc.	MRO Software an IBM Company
CEDA/Catalyst Services, Inc.	HRI, Inc.	National Heat Exchange
Cetek Ltd.	Hydro, Inc.	NDT Seals
CH2M HILL - Lockwood Greene, Inc.	IMPRESS Software	Neptune Research, Inc.
Clean Harbors Environmental Service	InduMar Products, Inc.	Netwin Solutions
Coastal Skills Training	Industrial Ceramics Ltd.	Nooter Construction Company



Ohmstede, Ltd.  
Oilind Safety  
Onis Inc.  
OnQuest  
Optek-Danulat, Inc.  
P.A. Inc.  
Pala-Interstate, LLC  
Payne Services, Inc.  
PdMA Corporation  
Peinemann Equipment  
Petrochem Field Services  
PetroChem Inspection Services  
Praxair Inc.  
Primavera Systems, Inc.  
PROGNOST System, Inc  
Pro-Inspect, Inc.  
Project Assurance  
Protherm Services Group  
PSC  
Quest Tru Tec  
RAE Systems  
Rain for Rent  
Red Man Pipe & Supply  
Reliability Management Group  
Remosa - United Valve  
RENTECH Boiler Systems & Services, Inc  
Repcon, Inc.  
Resco Products, Inc.  
Restek Corporation  
Robert J. Jenkins & Co.  
ROSEN  
Rotating Machinery Services, Inc  
Royal Purple, Inc.  
RSC Equipment Rental  
Scaffold Industry Association, Inc.  
Scafftag Inc  
Senior Flexonics Pathway  
Service Radio Rentals  
Sherwin-Williams  
SKF USA Inc.  
SNC-Lavalin GDS, Inc.  
Specialty Maintenance Products  
SPX Cooling Technologies  
Standard Alloys  
STARCON International Inc.  
Stress Engineering Services  
Structural Preservation Systems, Inc.  
Sulzer Chemtech USA, Inc.

Sulzer Enpro Inc.  
Superheat FGH, Inc.  
T.D. Williamson, Inc.  
TapcoEnpro International  
Taper-Lok Corporation  
TASC  
Teadit NA Inc.  
Team Industries  
Team, Inc.  
Technip-Coflexip Div.  
TesTex Inc.  
The Equity Engineering Group  
The Manufacturing Game  
The Mundy Companies  
The Turnaround Management Co.  
Thermal Ceramics  
Thermo Scientific NITON Analyzers  
ThyssenKrupp Safway  
TIC Maintenance, Inc.  
TIMEC Company, Inc.  
Total Industrial Services  
Total Safety  
Total-Western, Inc./The Bragg Company  
Tracerco  
TurboCare  
Turner Industries Group  
Unifrax I LLC  
United Laboratories International LLC  
Universal Plant Services, Inc.  
Valvtechnologies Inc.  
Velan Valve  
Veolia ES Industrial Services Inc.  
Wholesale Radio Rental, Inc.  
Wilson Supply  
Windrock Inc.  
Wood Group Field Service – Thomason  
Mechanical Corporation  
Wyatt Field Service Company  
XOMOX  
XServ, Inc.  
Zeeco, Inc.  
Zimmermann & Jansen, Inc.  
Zy-Tech Global Industries

## Golf Tournament

The exhibitors are again hosting a golf outing for their customers on Tuesday, May 22 at the new Tournament Course at Redstone Golf Club, home of the PGA Shell Houston Open. If you are interested in playing, please contact one of the exhibitors.

## Charlie Daniels Closes the Show!

To celebrate the first RMC ever held in Houston, attendees will be treated to a concert by country music legend, The Charlie Daniels Band, during the final exhibit session on Thursday afternoon, May 24th. Charlie Daniels has recorded countless hits including "The Devil Went Down to Georgia", "The South's Gonna Do It Again", and "Long Haired Country Boy", to name a few. He's sold millions of albums, won numerous awards and was described by former President Gerald Ford as a "supremely talented, compassionate and proud American whose love of music is only surpassed by his love of people." With an unerring instinct for the universal ties that bind people together and an equal abhorrence for the intolerance and fear that do the opposite, Charlie Daniels has kept the specifics of his cultural heritage as the soul of the CDB music that has impacted lives of everyday people everywhere. Don't miss this special appearance.



## How to Register

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### 1. Conference and Professional Development Seminars

Log on to [www.npra.org](http://www.npra.org) and select "Meetings", "Future Conferences", "2007 Reliability & Maintenance Conference and Exhibition" then "Register Now" or complete the enclosed registration form. Full registration includes admission to the Tuesday, Wednesday, and Thursday receptions (including the Charlie Daniels Band concert) and the Wednesday and Thursday luncheons in the exhibit hall; the Keynote Sessions; and the Workshop Sessions. Spouse registration includes all of the above. Plus, you'll save \$100 on full conference registration if you register by April 23!

### 2. Hotel Reservations

Reserve your hotel on-line when you register at [www.npra.org](http://www.npra.org) and receive an immediate acknowledgement of your reservation. Or, fill in the appropriate space on the enclosed registration form. Hotel reservation requests will be processed in the order received by the NPRA. Get immediate acknowledgement on-line but allow 3 weeks if submitted to NPRA. The NPRA holds a block of rooms at the Hilton Americas-Houston, 1600 Lamar, Houston, TX. Support your Association and help keep meeting fees low by using the NPRA contracted hotel.

The hotel requires a deposit equal to one night room rental plus tax to guarantee your room. This deposit will be refundable if the reservation is cancelled at least 72 hours prior to arrival date. The credit card will be charged the first nights deposit as soon as NPRA turns the rooming list over to the Hilton Americas-Houston in mid-April. April 13, 2007, is the cut-off date for making hotel reservations, cancellations or substitutions through NPRA or on-line. Beginning April 19, reservations, substitutions, or cancellations must be made through the hotel directly.

### 3. Payment

Pay by credit card, check or wire transfer. If you register on-line but wish to pay by check or wire please be sure to include your system ID# and name with payment.

### 4. Travel

AVIS is the official rental car agency for the RMC. Call 800.331.1600 and refer to AWD#:B761399 to receive discounted rates.

### 5. Suites and Meeting Rooms

Call Kelly Monday at 202.457.0480 or email at [kmonday@npra.org](mailto:kmonday@npra.org).

### 6. Confirmation

Your registration will be confirmed via e-mail if you provided us your email address. Otherwise, your confirmation will be sent via U.S. mail.

### 7. Attire

Business Casual – shirts with collars; no ties, jeans, sneakers or shorts.

### Cancellation Policy:

Registration substitution/cancellations must be submitted in writing, faxed to 202.835.0467 or e-mailed to [RMC@npra.org](mailto:RMC@npra.org). Substitute conference registrations may be made in advance or on arrival with no penalty. Cancellations may be made by April 23, 2007 with no penalty. Written cancellations post-marked, faxed, or emailed between April 24 and May 7, 2007 will receive a refund of fees, less a \$50 processing fee. No refunds after May 7, 2007. No telephone cancellations.

### One-day Pass Refund Policy:

Refunds will be made on one-day passes purchased if request is received in writing by May 7, 2007. No Refunds after May 7.

### Fee Policy:

Eligibility for member rates is based on membership information currently on file with NPRA. If your company is not currently a member, the non-member fees will be charged to your credit card.

### Registration Policy:

Those who are present at the site of an NPRA meeting and/or occupy a hotel room in the NPRA room block to conduct business with industry personnel gathered for that meeting are expected to register for that meeting and pay the registration fee, whether or not they attend a specific function.

### Spouse / Guest Policy:

A guest is a spouse/significant other, friend or an adult child (18 years old or older) who is not in an industry-related occupation. A co-worker, an associate or spouse who works within the industry may not use the Spouse/Guest Registration category. Guests are not permitted to work in the exhibit booths. Children under 18 are not permitted in the exhibit hall.

### No Suit-casing Please:

Please note that while all meeting registrants are invited to the exhibition, any non-exhibitor registrant who is observed to be soliciting business in the aisles or other public spaces, in another company's booth, or in violation of any portion of the NPRA Exhibition Policy will be asked to leave the show floor. Please report any violations you may observe to show management.

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### Register by Fax:

Fax your form with credit card information to 202.835.0467

### Register by Mail:

Mail your check to  
NPRA  
1899 L Street, NW  
Suite 1000  
Washington, DC 20036

**Attendee Profile**

Please fill out completely. Badges will be printed from this information.

Name \_\_\_\_\_

Title \_\_\_\_\_

Company \_\_\_\_\_

Address \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Country \_\_\_\_\_

Phone (Area/Country/City Code) \_\_\_\_\_ Fax (Area/Country/City Code) \_\_\_\_\_

E-mail \_\_\_\_\_

This is not a permanent address change.

Spouse Name (if attending) \_\_\_\_\_

Check here if you require special services.  
Please attach a description of your needs.

**Hotel Selection**

Hotel reservation requests must be accompanied by paid conference registration to be processed.

Arrival Date \_\_\_\_\_ Departure Date \_\_\_\_\_

If no dates are indicated, we will assign arrival Tuesday, May 22 and departure Friday, May 25.

Hilton Americas-Houston, 1600 Lamar, Houston, TX  
Room rates are \$168 single/\$183 double occupancy.

Hilton Honors Number \_\_\_\_\_

Room Type:  One Bed  Two Beds

Number of People in Room: \_\_\_\_\_

Room Guarantee:  AMEX  VISA

MasterCard  Discover  Diners

Credit Card Number \_\_\_\_\_

Exp. Date \_\_\_\_\_

Signature \_\_\_\_\_

Special Requests:  Smoking  Non-smoking  
 Disability  Other

Register on-line to receive immediate acknowledgement of hotel. April 13 is the final cut-off date to reserve a room. Contact the hotel directly with changes or cancellations beginning April 19, 2007.

**Meeting Registration**

<b>Full Conference</b>	By April 23	After April 23
<input type="checkbox"/> Member (all)	\$ 350 _____	\$ 450 _____
<input type="checkbox"/> Non-member Exhibitor	\$ 695 _____	\$ 795 _____
<input type="checkbox"/> Non-mem. Non-exhibitor	\$ 995 _____	\$1,095 _____

<b>One-day Passes</b>	By April 23	After April 23
<b>Member (all)</b>		
<input type="checkbox"/> Tuesday	\$ 50 _____	\$ 75 _____
<input type="checkbox"/> Wednesday	\$ 175 _____	\$ 225 _____
<input type="checkbox"/> Thursday	\$ 175 _____	\$ 225 _____

<b>Non-member Exhibitor</b>		
<input type="checkbox"/> Tuesday	\$ 100 _____	\$ 125 _____
<input type="checkbox"/> Wednesday	\$ 350 _____	\$ 400 _____
<input type="checkbox"/> Thursday	\$ 350 _____	\$ 400 _____

<b>Non-member Non-exhibitor</b>		
<input type="checkbox"/> Tuesday	\$ 150 _____	\$ 175 _____
<input type="checkbox"/> Wednesday	\$ 500 _____	\$ 550 _____
<input type="checkbox"/> Thursday	\$ 500 _____	\$ 550 _____

<input type="checkbox"/> Spouse / Guest	\$ 50 _____	\$ 50 _____
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**Professional Development Seminars**

<input type="checkbox"/> API 653 Seminar	\$ 400 _____	\$ 400 _____
<input type="checkbox"/> Life Cycle Cost Analy.	\$ 400 _____	\$ 400 _____
<input type="checkbox"/> Shutdowns/Turnarounds	\$ 400 _____	\$ 400 _____
<input type="checkbox"/> Pump Time Improve.	\$ 450 _____	\$ 450 _____

**Total Amount Due**    \$ \_\_\_\_\_    \$ \_\_\_\_\_

Name of Member Company \_\_\_\_\_  
Not sure if your company is a member? Go to [www.npra.org](http://www.npra.org)

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Payments to NPRA are not deductible as charitable contributions for federal income tax purposes. However, they may be deductible under other provisions of the Internal Revenue Code.

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